

Dynamica Google Maps Integration

1-Page Installation Guide

1. Installation and access

- Install the Dynamica Google Maps Integration solution in Dynamics 365.
- Assign the “Google Maps Basic User” role to view the map.
- Assign the “Google Maps Advanced User” role for administration.

Role	Business unit	Managed	Modified on
Global Active Metrics Monitoring Alerting Custom...	orgc88b0fb	Yes	09/20/2026 4:04 AM
Global Discovery Service Role	orgc88b0fb	Yes	09/20/2026 4:04 AM
Google Maps Advanced User	orgc88b0fb	Yes	09/29/2026 2:30 PM
Google Maps Basic User	orgc88b0fb	Yes	09/29/2026 2:30 PM
Help Page Author		Yes	09/20/2026 5:08 AM
Help Page Consumer		Yes	09/20/2026 5:08 AM
Insights Apps Platform Role		Yes	09/20/2026 5:39 AM
IntegratedSearchApp	orgc88b0fb	Yes	09/20/2026 6:29 AM
Instant Administrator	orgc88b0fb	Yes	09/20/2026 8:15 PM

2. Google Maps API preparation

- Open <https://console.cloud.google.com>.
- Go to “Google Maps Platform → APIs & Services”.
- Enable: Directions API, Geocoding API, Isochrones API, Map Tiles API, Maps JavaScript API, Places API, and Places API (New).
- Under “Keys & Credentials”, create or open an API key and copy it.

3. Configuration Hub

- In Dynamics 365, open “Apps → Google Maps Administration”.
- Go to “Configuration Hub”.
- Paste the API key into the “Google Maps API Key” field and save the settings.

Google Maps API Key
 Required for geocoding and map display

Enter your Google Maps API key

This API key is not valid. Please check and try again.

4. Entity configuration

- For quick setup, click “Run Default Config”, review the 5 preselected entities, and click “Run Setup”.
- Alternatively, select an entity manually and configure the “Latitude”, “Longitude”, and “Address Parts” fields.
- Check the “Ready” status and click “Save Changes”.

Opportunity Field Mapping

Configure how Opportunity records are geocoded and displayed on the map.

Contact(Potential Customer)

Opportunity (Primary)

contact (Related)

Address 1: Latitude

Address 1: Longitude

Address 1: Country

Address 1: City

Address 1: State

Address 1: Zip

Address 1: Country

- Run Check Geocoding

Entities & Field Mapping

Select entities and map fields for geocoding and map display

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Address 1: State

Address 1: Zip

Address 1: Country

5. Adding the map

- Click “Add to Navigation”, select the Model-Driven app, and add the menu item.
- If needed, click “Add to Forms”, select the Entity and Form, then add the Web Resource.

Integration

Add Google Maps to navigation and forms

Navigation Menu

Add Google Maps to the main navigation

Add to Navigation

Forms

Add Google Maps to entity forms

Add to Forms